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WARRANTY, TERMS & CONDITIONS

OUR COMMITMENT TO OUR CUSTOMER

OFS, Carolina, and ROOM products are manufactured with careful attention to detail and with an on-going commitment to achieve a level of quality that is free of defects in materials and workmanship, given normal use and proper care. In an effort to stand by this philosophy, OFS, Carolina, and ROOM hereby warrants, to the original purchaser of the product and from the original date of purchase.

OFS and ROOM products warrant to 12 years on single-shift applications with exceptions noted below.

Carolina products warrant to 12 years on multi-shift applications with exceptions noted below.

OFS, Carolina, and ROOM will repair or replace, at our discretion without charge to the original purchaser, any product or part thereof which fails as the result of such a defect during the warranty period. In the event any product has to be returned to the factory for verification of a complaint, it must be pre-authorized by the factory and shipped prepaid along with written information containing the name of the original purchaser, original invoice number, and a copy of the original purchase order. If the product is returned to an authorized dealer for repairs, OFS, Carolina, and ROOM will provide the materials to repair the product free of charge, including transportation cost.

EXCEPTIONS TO THE 12 YEAR WARRANTY:

Category	Years Under Warranty					
	1	2	3	5	10	Lifetime
DESKS, TABLES, STORAGE						
Hinges and drawer glide suspensions						X
Casters, glides, and core/key locks						X
Electrical and mechanical dial locks (excludes batteries)				X		
Flip & nest, pneumatic, crank, and pin set table bases					X	
Electric height adjustable bases				X		
TASK, HEALTHCARE, GENERAL SEATING	1	2	3	5	10	Lifetime
Casters, glides, task control mechanisms, and pneumatic cylinders						X
Work Chairs with heavy duty upgrades					X	
Foam and mesh material (excludes textiles)				X		
Treatment recliner mechanisms					X	
Three position and wall saver mechanisms				X		
Sleeper mechanisms				X		
Accessories, excludes electrical				X		
OTHER	1	2	3	5	10	Lifetime
Electrical components and power supplies	X					
Task Lights			X			
Outdoor furniture				X		
Planters - wood components				X		
Binny and Tate		X				

Warranty does not cover:

- Natural variations in color, grain, or texture of wood, leather and other textiles over which OFS, Carolina, and ROOM has no control.
- Normal aging and wear of textiles, filling materials and finishes are exempted from this warranty.
- Textile color matching, textile puddling, fastness of colors or wearing qualities of any material.
- Slight differences in textile color due to supplier dye lot differences on large orders or on repeat orders placed at later dates from the original order.
- Labor and service not covered under warranty.
- Customer's Own Material (COM/COV/COL) is not covered by the textiles warranty. Any warranty claims for these upholstery materials will fall to the original vendor of the textile. With a broad spectrum of harsh cleaning agents used by facilities, it is recommended that the owner test each textile selection with their specific cleaning methods before ordering.
- OFS, Carolina, and ROOM products or components attached in some manner to any other manufacturer's products or components (i.e. OFS conference tops to another manufacturer's base).
- Damage caused by a transportation company.
- Damage created by loading file drawers with anything other than hanging files.
- Freight or other shipping charges on returned product or parts, labor and service.



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WARRANTY, TERMS & CONDITIONS

TEXTILES

OFS, Carolina, and ROOM will evaluate the textile to determine its possible use on our furniture, but this does not warrant or guarantee the performance of the textile. OFS, Carolina, and ROOM warrants the workmanship (cutting, sewing, upholstery fit) of textiles to perform under normal aging and wear when cared for according to cleaning and maintenance guidelines provided by the textile supplier/manufacturer. With a broad spectrum of harsh cleaning agents used by facilities, it is recommended that the owner test each textile selection with their specific cleaning methods before ordering. If any textiles exhibit deterioration, delamination or other failure not associated with the application to OFS, Carolina, and ROOM products or due to cleaning methods, OFS, Carolina, and ROOM will not be responsible for costs associated with recovering or replacement. Textiles on products with a heavy duty upgrade must exceed 100,000 double rubs for the textile workmanship portion of the warranty to apply.

PRODUCT DESIGN & DISCONTINUED PRODUCTS

OFS, Carolina, and ROOM reserve the right to make alterations in design and construction or discontinue products without prior notice. If items are discontinued, OFS, Carolina, and ROOM reserve the right to repair or replace defective components with equivalent components, if available.

LIMITATION OF LIABILITY

Except as otherwise provided; OFS, Carolina, and ROOM make no other warranties, expressed or implied, including but not limited to the warranties of merchantability and fitness for a particular purpose.

Under no circumstances, including but not limited to breach of contract, breach of warranty or negligence, shall OFS, Carolina, and ROOM be liable for lost profits, loss of goodwill, stored data, general, special, consequential or exemplary damages, even if OFS, Carolina, and ROOM had notice of these damages or they were foreseeable. OFS, Carolina, and ROOM shall not be liable for consequential or incidental damages arising from any product defect. OFS, Carolina, and ROOM shall not be responsible for verifying Dealer's or customer's description of needs, data, or the fitness for a particular purpose of goods. OFS, Carolina, and ROOM's liability in all cases shall be limited to repair or replacement of the defective parts, or the purchase price of the product. Damages resulting from user modifications, attachments to a product, misuse, abuse, alteration, negligent use, accidents, improper or lack of maintenance and damage in transportation are not covered under this warranty.

This warranty is applicable only to those products actually manufactured by OFS, Carolina, and ROOM. On product furnished by OFS, Carolina, and ROOM but with components or equipment manufactured by others, including, but not limited to, foam, mechanisms, casters and textiles, the written warranty, if any, of the manufacturer is assigned to the purchaser.

POSSESSION OF THE PRICE LIST DOES NOT CONSTITUTE AN OFFER TO SELL. WE RESERVE THE RIGHT TO MODIFY PRODUCTS, PRICES OR DISCONTINUE ITEMS WITHOUT PRIOR NOTIFICATION.

ORDERING INFORMATION

All orders should be placed with:

OFS
P.O. Box 100
Huntingburg, IN 47542
800-521-5381 Fax 812-683-7256
order_entry@ofs.com

Carolina
P.O. Box 4398
Archdale, NC 27263
800-763-0212 Fax 336-431-9400
oenc@ofs.com

ORDER MUST INCLUDE

- Company name, address, telephone and fax number
- Contact person
- Authorized signature
- Purchase order number
- Sold to address & ship to address
- Order date
- Requested ship date
- Complete style number
- Fabric/Vinyl/Leather grade, vendor, pattern and color
- Correct Net Dealer pricing
- Any special instructions
- CDA (if applicable)

NOTE: A customer drawing or sketch of the planned configuration in modular applications will facilitate order processing.

PRICES

All prices herein are list prices including delivery to one destination, effective with the date printed on the cover, and supersede all other published price lists. US List Prices are domestic prices only for shipment within the Continental United States. Prices are subject to change without notice, unless quoted in writing. Possession of the price list does not constitute authority to sell or offer for sale OFS, Carolina, and ROOM products.

CREDIT CARD PAYMENTS

OFS, Carolina, and ROOM accept Visa, MasterCard, Discover and American Express. All methods of payments are subject to a 2% processing fee or the State's Lawful Amount for the total invoice when paying online, fax or over the phone.

Note: Discounts are not allowed if paid by credit card.

ACKNOWLEDGMENTS

Orders are acknowledged upon receipt of credit approval. Your acknowledgment is a detailed description of items, prices, shipping information and shipping date. Please read your acknowledgment closely and notify OFS (including ROOM product) or Carolina immediately of any discrepancies. OFS, Carolina, and ROOM are not responsible for errors on orders placed by phone without written confirmation.

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O M****WARRANTY, TERMS & CONDITIONS****AVAILABILITY**

OFS, Carolina, and ROOM are committed to the fastest possible shipment of all products. All other items are available within our normal manufacturing schedule. For information on stock availability, call our customer service hotline 800.521.5381 for OFS/ROOM and 800.763.0212 for Carolina.

Note: Planned shipping dates may be delayed due to fires, strikes, natural disasters or other causes beyond our control.

QUANTITY ORDERS

Contact your OFS or Carolina Customer Service Representative to verify inventory and production schedules to ensure requested shipment date prior to placing large quantity orders.

DELIVERY AND FREIGHT CHARGES

All shipments are F.O.B. point of shipment, freight prepaid and allowed, excluding surcharges. Shipments outside of the Continental United States are freight prepaid and allowed to port of exit. OFS, Carolina, and ROOM reserve the right to select the most appropriate carrier and routing on all shipments; however, we will try to accommodate requests for your preferred carrier. OFS, Carolina, and ROOM reserve the right to implement a surcharge. Any charges arising from failure to receive a shipment, rerouting while in transit or carrier storage charges are not included in prices shown. Orders requiring special services are subject to an additional charge.

These services include:

• Reconsignment from original destination to new destination.....	Contact customer service
• Refused/Returned Freight	
- Freight refused at destination and returned to OFS or Carolina	Contact customer service
- Freight refused at time of delivery; returned to OFS or Carolina to deliver at a later date	Contact customer service
• Detention Fees (partial delivery/load - one hour given)	\$85 net per hour
• Weekend delivery available Friday after 3:00 p.m. through Sunday night or Holiday.....	Contact customer service
• Customer Pickup	
- Customer Request for 3rd party to pick up freight at OFS or Carolina terminal	Contact customer service
• Change of Tags/Address/Phone #'s on Shipments	\$35 net

PALLETLIZING CHARGE

If palletizing is requested, a 5% fee based on the net amount of shippable line items will be applied. This request must be made when placing the order and noted on the PO. This fee covers the preparation and packing of items onto pallets, including securely stacking and wrapping products to ensure safe transport and efficient handling during shipment. Please note that this may extend the order's lead time by up to one week.

SPECIAL ORDERS

The OFS and Carolina lines of office furniture are among the most complete in the industry. However, should a particular need arise requiring size modification or customization, contact your Customer Service Representative for a price quotation. Because of the uniqueness of the product, special orders are not subject to cancellation.

CANCELLATION AND ORDER CHANGES

All orders accepted by OFS and Carolina are considered firm and binding and are not subject to cancellation.

WAREHOUSE STORAGE CHARGES**Update: Shipments cannot be held or stored for any length of time due to space constraints.**

Temporarily Suspended: If a shipment is held beyond fourteen (14) calendar days after the order is ready for shipment at your request, a 2.4% per day storage charge will be assessed. The effective date will be fourteen (14) calendar days after the order is ready for shipment, as long as this date is after the acknowledged ship date. Further, the prices applied to the order will be those prices in effect at time of shipment.

EXTENDED PRODUCTION AND SHIP DATES

Orders placed with OFS and Carolina with extended lead times as requested by you will be subject to price in effect at time of shipment.

DAMAGED MERCHANDISE AND FREIGHT CLAIMS

1. Inspect all cartons for damage and carton quantity. All shipments are delivered to the transportation company in good condition; OFS', Carolina's, and ROOM's liability ceases at this time. Do not refuse merchandise damaged in transit. Instead, enter a claim with the transportation company
2. Record damages and/or shortages on the bill of lading and freight bill. Do not accept the shipment until all shortages are noted on both the bill of lading and the freight bill. Sign only for the items you receive. If you give the delivering carrier a clear receipt for a shipment, the carrier is relieved of further responsibility.
3. If concealed damage is found: Notify the delivering carrier at once and request an inspection. For shipments via Styline Logistics, notify your OFS or Carolina Customer Service Representative. This must be done within fifteen (15) calendar days of delivery. Without this inspection the transportation company will not entertain a claim for loss or damage. If the carrier will not perform the inspection, you should prepare an affidavit that you contacted the carrier, noting the time and date, and that the carrier failed to comply with your request. All shipping cartons and inner packing must be retained for carrier inspection. Do not move the damaged merchandise from the receiving location. It must also be retained for the inspection.

**RETURN OF MERCHANDISE**

OFS, Carolina, and ROOM will not accept returned merchandise without a signed Return Authorization (RA) issued by our Customer Service Department. All returned merchandise must be properly packaged and cartoned to prevent further damage. Carton must be clearly marked with identifying RA number so that proper credit can be issued. We will consider issuing RAs for the following reasons:

- Manufacturing defect (must be inspected by an OFS, Carolina, or ROOM Sales Representative)
- OFS or Carolina order processing error
- Shipping error
- Duplicate shipments
- Mismarked cartons

All merchandise must be returned within thirty (30) days of the date of the RA to receive credit. Freight damage, signs of usage, missing parts, etc. will be adjusted on the amount of credit to be issued.

REPAIR CHARGES

Reimbursement from OFS, Carolina, and ROOM for repairs must have prior approval.

CUSTOM FINISH COLOR

Custom finish matching is available for special requirements. OFS and Carolina must be provided with a suitable 8" x 10" or larger finish sample. However, custom finishes can be developed to meet specific needs. There will be a \$500 net upcharge per order for new custom finishes (waived on projects of \$100,000 net price or more). Custom finish upcharge for repeat or additional orders will be \$150 per order, even when the upcharge was waived on the original project. Custom finish matches are valid for 12 months from sample date. After this time period, custom finishes must be rematched and reapproved for use. If a finish is offered standard as a Supermatte (SM), no additional upcharge applies. If the finish is not available standard as an SM, a 10% upcharge will be applied.

FINISH DISCLAIMER

Some desktop accessories with plastic feet can penetrate or burn the finish. This is not a defect in the finish. Wood is a natural product and minor variations in wood color, grain and texture may be visible even though the pieces are finished at the same time. Also, light finishes when exposed to ultraviolet rays may darken and change color. These are not defects in finish, and merchandise cannot be replaced because of these natural variations.

BIFMA AND ANSI TESTING

OFS Brands is a member of the Business and Institutional Furniture Manufacturer's Association. Tests developed by BIFMA and approved by the American National Standards Institute (ANSI) determine the strength and durability of casegoods and seating in its everyday use. Although this testing does not serve as a warranty or guarantee, OFS, Carolina, and ROOM products within this price list generally meet or exceed applicable BIFMA and ANSI standards.

GLIDES

OFS, Carolina, and ROOM utilizes different types of glides in our seating and occasional tables construction, ie; non-marring, non-skid glides, adjustable glides, plastic glides, etc. The type of glide used in a product depends on the products design and typical application. Due to varying flooring materials and our inability to test on all flooring types, **OFS, Carolina, and ROOM assume no responsibility for floors damaged by glides. For questions regarding glides, or to request specific glides contact Customer Service.**

FABRIC PUDDLING

The content of certain fabrics makes these fabrics susceptible to puddling and wrinkling over which OFS, Carolina, and ROOM have no control. Slight changes in weather and humidity can affect these fabrics. OFS, Carolina, and ROOM will not assume responsibility when this happens.

FABRIC COLOR MATCHING

OFS, Carolina, and ROOM do not guarantee and will not assume responsibility for the fastness of colors or wearing qualities of any material. Because of industry dye lot variations, colors may not match exactly. Any adjustments made will depend upon the fabric manufacturers willingness to stand behind their product.

CUT YARDAGE FABRICS

Cut yardage from any OFS and Carolina Textile partner may be purchased through OFS and Carolina. Contact Customer Service for cut yardage pricing.

DIRECTIONAL FABRICS

Directional fabrics such as plaids, stripes and certain patterns may not meet your expectations due to certain sewing patterns, tufting and contoured shapes of certain styles and models. When required we will upholster to customer specifications but such orders are not subject to return. If you have a question or concern about one of these fabrics, please contact your Customer Service Representative and submit a fabric sample for approval prior to placing an order.

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OFS (including relevant ROOM products) and Carolina will match all fabrics that require matching such as plaids, stripes, or prints. Unless otherwise noted on the customer's purchase order, OFS and Carolina will apply textiles to upholstered items in the manner which we deem to be most appealing. OFS and Carolina take no responsibility for the direction in which textiles are applied unless the desired direction is noted on the customer purchase order. OFS and Carolina reserve the right to reject textiles we deem unsuitable for application on our products.

GUARANTEE

Although every effort is made to select covering materials for wearability as well as appeal, we CANNOT guarantee covers for wearability or colorfastness. We can extend only that guarantee which the supplier extends to us.

FIRE RETARDANT PRODUCTS

California Technical Bulletin 117-2013: All OFS, Carolina, and ROOM upholstered seating products and the resilient filling materials used in the upholstered seating products meet or exceed the requirements of the State of California, Department of Consumer Affairs, Technical Bulletin 117-2013. Compliance with these requirements is indicated by the label attached to the seat bottom.

Flame Retardant Chemicals: All standard OFS, Carolina, and ROOM upholstered seating products are offered with components, as identified in TB117-2013, that are free of flame retardant chemicals. All OFS, Carolina, and ROOM upholstered seating products will indicate Flame Retardant chemical composition in accordance to the labeling requirements of California Senate Bill 1019. OFS, Carolina, and ROOM assume no responsibility for customer specification of textiles and other upholstery materials containing flame retardant chemicals on products shipping into regions with laws banning these substances.

California Technical Bulletin 133: Cal TB 133 is a flammability test for seating products used in public spaces. The testing procedure for Cal TB 133 requires the burning of an entire product since the test is a composite test and not a component test. OFS, Carolina, and ROOM have pretested and certified many different chair styles and upholsteries. If Cal TB 133 certification is required, a burn test may need to be completed with a specific model and upholstery combination. Contact Customer Service for Cal TB 133 approval, pricing and lead times.

OFS, Carolina, and ROOM can not be held liable if purchase order does not indicate a requirement for Cal TB 133 compliance.

TEXTILES

OFS and Carolina offer an extensive program of graded-in textiles including fabrics, leathers, vinyls, polyurethanes and Cryptons® from the industry's finest sources. While our binders may not include cards from every supplier, we do maintain programs with the following:

NOTE: For a list of current OFS and Carolina grades visit the textiles section of the OFS and Carolina websites at:
ofs.com and carolina.ofs.com

FABRIC PARTNERS

— ARC-COM www.arc-com.com	— LUNA www.lunatextiles.com
— ARCHITEX www.architex-ljh.com	— MAHARAM www.maharam.com
— CAMIRA www.camirafabrics.com	— MAYER FABRICS www.mayerfabrics.com
— CARNEGIE www.carnegiefabrics.com	— MOMENTUM www.themomgroup.com
— C.F. STINSON www.cfstinson.com	— SPRADLING INTERNATIONAL, INC. www.spradlingvinyl.com
— DESIGNTEX www.designtex.com	— ULTRAFABRICS www.ultrafabricsllc.com
— GREEN HIDES www.greenhides.com	
— HELVETIA LEATHER www.helvetialeather.com	
— KVADRAT www.kvadrat.dk	



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COM AND COL

COM/ (CUSTOMER'S OWN MATERIAL) & GRADED-IN TEXTILE POLICY

OFS and Carolina will evaluate the fabric to determine if it is possible to use this type of fabric on our furniture, but this does not warrant or determine the performance of the fabric. Any warranty claims for these upholstery materials will fall to the original vendor of the fabric, not OFS or Carolina. With a broad spectrum of harsh cleaning agents used by facilities, OFS and Carolina recommend that the owner test each fabric selection with their specific cleaning methods before ordering

COM/COL ORDERING INSTRUCTIONS

All COM and COL materials must be submitted to OFS and Carolina for preliminary approval prior to shipment of fabric or leather. Approval signifies only that such materials can be applied to the products for which they are intended. Such approval does not constitute any responsibility nor any warranty on the part of OFS or Carolina as to the appearance, behavior or durability of the COM or COL.

1. Send 1 yard for approval to: **OFS, Attn: Customer Service, 1204 East 6th St., Huntingburg, IN 47542 or
Carolina, Attn: Customer Service, 1264 Jackson Lake Rd., High Point, NC, 27263**
2. Send a swatch along with the order to: **OFS, Attn: Customer Service, 1204 East 6th St., Huntingburg, IN 47542 or
Carolina, Attn: Customer Service, 1264 Jackson Lake Rd., High Point, NC, 27263**

This sample is used to verify that the correct fabric is received. It is not used for application approval.

3. Specify the COM or COL supplier's company name, pattern, color and number.
4. The COM or COL supplier must include the dealer name and purchase order number on all packing lists.
5. Include application instructions for striped, plaid, patterned or unusually designed fabrics (i.e. direction of stripes) and which face to use on reversible fabrics.
6. Ship COM or COL material prepaid to: **OFS Plant 8, Attn: COM Department, 1008 North Chestnut Street, Huntingburg, IN 47542
Carolina, 533 Archdale Blvd., Archdale, NC, 27263**

COM and COL orders will be scheduled for production only upon receipt of production yardage. In the absence of a representative sample sent with the purchase order or application instructions, OFS and Carolina will apply the fabric in what it determines to be the best manner and cannot be held responsible after upholstering. **Excess COM/COL materials will be discarded at the discretion of OFS and Carolina unless otherwise instructed by the customer at the time the order is placed.**

COM YARDAGE REQUIREMENTS

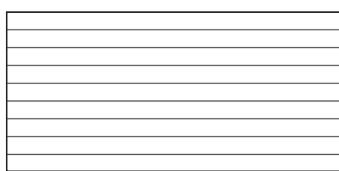
Yardage requirements listed in our price list are based on 54" wide rolls of plain, non-directional fabric. We can take no responsibility for tailoring, wearability or application of COM covers. OFS and Carolina will not be held responsible for receipt of defective fabrics, as we apply all COM as first quality goods. At no additional charge, OFS and Carolina will pre-approve any COM at the customer's request. The additional yardages are based on 54" wide goods. Please contact Customer Service if goods are less than 54" wide. **Though every effort has been made to estimate excess yardage required for stripes and matches, OFS and Carolina takes NO responsibility where additional materials must be ordered.**

For 2-way repeats, ranges are calculated by using the higher repeat i.e. If the repeat is 13V x 15H you would use 15H to calculate the extra yardage needed.

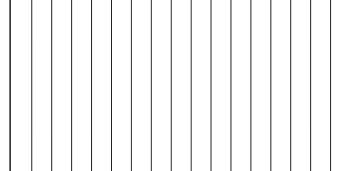
Repeat	Horizontal repeat	Vertical repeat	2-Way repeat in 2 directions
1/4"-5"	Add 10%	Add 15%	Add 15%
6"-9"	Add 15%	Add 18%	Add 20%
10"-13"	Add 30%	Add 35%	Add 40%
14"-19"	Add 45%	Add 55%	Add 60%

Repeats larger than 19", fabrics less than 54" wide or fabrics requiring matching (stripes, plaids, prints, large patterns) will require additional yardage based on the fabric used and the item ordered. COM must be a single cut piece. Multiple pieces will require more yardage. A swatch showing one full repeat must be sent for yardage requirement instructions for these special circumstances. Please contact your customer service representative for assistance.

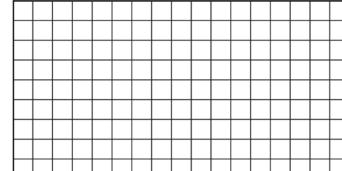
Horizontal repeat



Vertical repeat



2-Way repeat



COM APPLICATION

All COM fabrics are cut according to the fabric pattern at the discretion of OFS and Carolina unless otherwise directed by the customer.



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COM AND COL

COM FIRE RETARDANT PRODUCTS

OFS and Carolina assume no responsibility for the fire retardancy of any COM/COL. Customers are solely responsible for making sure that their COM/COL complies with all applicable codes and regulations.

COL (CUSTOMER'S OWN LEATHER)

COL requirements are based on an average hide size of 50-55 square feet. Please consult the sales office for requirements on sizes different from this. All square footage requirements are based on usable footage. The shape of the hide and the usable footage may make it necessary for us to request more leather after your COL is received. Please note that leather is a natural product and variation in texture is a pleasing quality belonging exclusively to high grade, full top grain leathers. Due to the variation in thickness of leather, OFS and Carolina recommends sending a 4" x 4" swatch for approval. OFS and Carolina approval signifies only that such materials can be applied to the products for which they are intended. Such approval does not constitute any responsibility nor any warranty on the part of OFS and Carolina as to the appearance, behavior or durability of the COL. **Note: Calf hide requirements will vary based on the chair model selected. Please contact the sales office for pattern adaptability confirmation and square footage requirements prior to placing an order.**



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SURFACE MATERIALS

ALL STANDARD VENEERS

- OSLO [OSL-Q]
Quartered Grain Pattern
- LINEN [MRO-Q]
Quartered Grain Pattern
- BLONDE [MBM-Q, MBM-F]
Quartered or Flat Grain Pattern
- DESERT [DST-Q]
Quartered Grain Pattern
- PECAN [PCO-Q]
Quartered Grain Pattern
- ROOT [MNW-Q]
Quartered Grain Pattern
- SIENNA [MLC-Q, MLC-F]
Quartered or Flat Grain Pattern
- STEEL [MGO-Q]
Quartered Grain Pattern
- BURNISHED [BUW-Q, BUW-F]
Quartered or Flat Grain Pattern
- EBONY [EBY-Q, EBY-F]
Quartered or Flat Grain Pattern

STUDIO VENEERS (10%)

- SILVER GREY [SVC-Q]
Quartered Grain Pattern
- SALVAGED LINEN [SFO-P]
Planked Grain Pattern
- SALVAGED ROOT [SFW-P]
Planked Grain Pattern

ALL WOODGRAIN LAMINATES

P = HPL 2 = TFL 3 = 3DL

- OCHRE [TMP-F | LM2-F | LM3-F]
Flat Grain Pattern
- LINEN [COP-Q | CO2-Q | CO3-Q]
Quartered Grain Pattern
- BLONDE [BEP-F | BE2-F | BE3-F]
Flat Grain Pattern
- KODIAK [KDP-Q | KD2-Q | KD3-Q]
Quartered Grain Pattern
- DESERT [DSP-Q | DS2-Q | DS3-Q]
Quartered Grain Pattern
- PECAN [PCP-Q | PC2-Q | PC3-Q]
Quartered Grain Pattern
- ROOT [NWP-Q | NW2-Q | NW3-Q]
Quartered Grain Pattern
- SIENNA [CHP-F | LC2-F | LC3-F]
Flat Grain Pattern
- STEEL [STP-Q | ST2-Q | ST3-Q]
Quartered Grain Pattern
- BURNISHED [BUP-F | BU2-F | BU3-F]
Flat Grain Pattern

TEXTURED LAMINATES

- CHESTNUT [CNP-F | CN2-F]
Flat Grain Pattern
- DRIFT [DRP-F | DR2-F]
Flat Grain Pattern
- FINN [FNP-F | FN2-F]
Flat Grain Pattern
- LOFT [LOP-F | LO2-F]
Flat Grain Pattern
- PEAK [PKP-F | PK2-F]
Flat Grain Pattern
- TWIG [TWP-F | TW2-F]
Flat Grain Pattern
- TIMBER [TRP-F | TR2-F]
Flat Grain Pattern

STUDIO TEXTURED LAMINATES (10%)

- CHAR [CRP-F | CR2-F]
Flat Grain Pattern
- SADDLE [SDP-F | SD2-F]
Flat Grain Pattern

SOLID COLOR LAMINATES

- BLACK [BLP-S | BL2-S | BL3-S]
- FROSTY WHITE [FWP-S | FW2-S | FW3-S]
- GREY [GRP-S | GR2-S | GR3-S]
- PURE WHITE [RWP-S | RW2-S | RW3-S]
- SLATE GREY [SGP-S | SG2-S]

PAINTS

- BLACK [BLK-S]
- IRON [IRN-S]
- WHITE [WHT-S]

STUDIO PAINTS (10%)*Only on Select Products*

- BALTIK [BTC-S]
- CIDER [CIDR-S]
- FIDDLE [FDL-S]
- LILAC [LAC-S]
- MIDNIGHT [MDNT-S]
- PEARL [PAR-S]
- TRUFFLE [TRF-S]

METAL POWDER COAT COLORS

- BONE WHITE [BWT]
- CHALK [CHLK]
- GOLD [SGLD]
- GRAPHITE [GRPH]
- LUSTER GREY [MSL]
- OILED BRONZE [HIP]
- ONYX [BKO]
- POLAR [POLR]
- SOFT BRONZE [SBRZ]
- STONE [STON]
- WARM GREY [H1F]

SUPER MATTE POWDER COAT

- ION [ION]

STUDIO POWDER COAT (10%)

- HERON [HERN]
- LATTE [LATT]
- MOSS [MOSS]
- RUST [RUST]
- WARM GREY [H1FA]
with Antimicrobial



10734-60	Limber Maple	4929-38	Bordeaux Juparana	THE FOLLOWING WILSONART
10745-60	Fonthill Pear	4931-38	White Juparana	STANDARD PATTERN HPL'S
10776-60	Kensington Maple	4932-38	Golden Juparana	ARE AVAILABLE AT STANDARD
1500-60	Grey	7054-60	Wild Cherry	LIST PRICES WITH EXTENDED
1530-60	Beige	7061-60	Natural Pear	LEAD TIMES.
1531-60	Light Beige	7806-60	Bannister Oak	
1570-60	White	7816-60	Solar Oak	1572-38 Antique White
1572-60	Antique White	7850-60	Beigewood	1573-38 Frosty White
1573-60	Frosty White	7909-60	Fusion Maple	4550-60 Granite
1595-60	Black	7911-60	Manitoba Maple	4551-60 Blackstar Granite
1787-60	Oxide	7921-38	Tuscan Walnut	4552-60 Ebony Star
2932-60	Almond Leather	7925-38	Monticello Maple	4595-60 Bahia Granite
4142-60	Grey Glace	7928-38	Castle Oak	4724-60 Milano Amber
4143-60	Neutral Glace	7929-38	Huntington Maple	4725-60 Milano Brown
4168-60	Grey Pampas	7937-38	River Cherry	4726-60 Milano Quartz
4170-60	Beige Pampas	7938-38	New Age Oak	4781-60 Sunstone
4621-60	White Nebula	7946-38	Brazilwood	4835-60 Tumbled Roca
4623-60	Graphite Nebula	7953-38	Harvest Maple	4860-38 Silver Alchemy
4630-60	Cloud Nebula	7954-38	Natural Rift	4861-38 Gold Alchemy
4633-60	Natural Nebula	D14-60	Port	7039-38 Windsor Mahogany
4651-60	Navy Legacy	D25-60	Atlantis	7039-60 Windsor Mahogany
4656-60	Bronze Legacy	D30-60	Natural Almond	7040-60 Figured Mahogany
4667-60	Green Tigris	D307-60	Hollyberry	7054-38 Wild Cherry
4669-60	Natural Tigris	D315-60	Platinum	7110-60 Montana Walnut
4674-60	Evening Tigris	D321-60	Brittany Blue	7122-38 Empire Mahogany
4745-60	Maroochy Brush	D327-60	Pepperdust	7122-60 Empire Mahogany
4746-60	Woolamai Brush	D354-60	Designer White	7209-60 Nepal Teak
4762-60	Mystique Dawn	D379-60	Indigo	7885-60 English Oak
4779-60	Pewter Brush	D381-60	Fashion Grey	7919-38 Amber Cherry
4783-60	White Tigris	D403-60	White Sand	7919-60 Amber Cherry
4794-60	Windswept Bronze	D417-60	Lapis Blue	7921-60 Tuscan Walnut
4795-60	Windswept Pewter	D431-60	Alabaster	7922-38 Brighton Walnut
4796-60	Burnished Chestnut	D495-60	Coffee Bean	7922-60 Brighton Walnut
4810-60	Titanium EV	D50-60	Khaki Brown	7923-60 Versailles Anigre
4811-60	Silicon EV	D90-60	North Sea	7924-38 Biltmore Cherry
4814-60	Tungsten EV	D91-60	Slate Grey	7924-60 Biltmore Cherry
4820-60	Carbon EV	D92-60	Dove Grey	7925-60 Monticello Maple
4835-38	Tumbled Roca	D96-60	Shadow	7928-60 Castle Oak
4841-60	Desert Zephyr			7929-60 Huntington Maple
4842-60	Canyon Zephyr			7933-60 Cafelle
4843-60	Misted Zephyr			7935-60 Shaker Cherry
4844-60	Loden Zephyr			7936-60 Williamsburg Cherry
4845-60	Twilight Zephyr			7937-60 River Cherry
4846-60	Morro Zephyr			7938-60 New Age Oak
4856-60	Cloud Zephyr			7939-38 Blond Echo
4857-60	Shadow Zephyr			7941-38 Tan Echo
4876-38	Sheer Mesh			7942-38 Cocobala
4877-38	Grey Mesh			7943-38 Colombian Walnut
4878-38	Pewter Mesh			7944-38 Madagascar
4879-38	Steel Mesh			7945-38 Xanadu
4880-38	Carbon Mesh			7947-38 Rio
4882-38	Oiled Soapstone			7948-38 Mambo
4883-38	Sable Soapstone			7949-38 Asian Night
4885-38	Green Soapstone			7951-38 Asian Sun
4886-38	Pearl Soapstone			7952-38 Asian Sand
4887-38	Tan Soapstone			7957-38 Zanzibar
4888-38	Rustic Slate			7959-38 Hampton Walnut
4904-38	Desert Springs			7960-38 Studio Teak
4905-38	Spicewood Springs			7962-38 Aloe
4907-38	Deep Springs			D12-60 Regimental Red
4913-60	Eggplant			D26-60 Persian Blue
4924-38	White Carrara			D315-38 Platinum



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LOCK / KEY

KEYLESS CABINET LOCKING SYSTEM

Keyless cabinet locking system uses radio frequency technology. One transmitter pad can operate single or multiple receiver latches. The locking system operates with separate and programmable user and supervisor codes. Optional modes are available for manual locking, self locking or single use locking of drawers and doors. Please contact your Customer Service Representative for applicability and for a price quotation.

RE-KEYING IN THE FIELD

Lock cores and keys can be purchased separately. The purchase order must specify color, type, starting key # and number of sets (available in nickel, brass or black). Key numbers above number 150 are not stocked and may require a 3-week lead time. Orders ship standard FedEx ground. Please note: A Core Change must be ordered for lock cores that will be re-keyed in the field.

ITEM

LOCK - Set (each core key set)	\$32 list
Core Change	\$48 list
Master Key	\$48 list

ALL ITEMS ARE NON-RETURNABLE.



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LOCK / KEY

FIELD INSTALLED CORES & KEYS

Field Installed Cores & Keys

Select the "LOCK" option when ordering product with a lock. The product will initially ship with a plastic plug, which will be removed in the field and the lock core installed.

Cores & Keys will ship in a separate package. Multiple cores and keys may be shipped together in one package.

You do not need a Core Change to install the original lock core. Once installed, a Core Change is required for removal. A Core Change may be ordered for \$48 list.

USING LOCK OPTION

When using "LOCK" option your cores and keys must be ordered separately by ordering **LOCK-SET(s)** (see below for ordering instructions) to satisfy the number of locking mechanisms required for product on your PO.

Five lock core models are available to pick from to be field installed. They are:

LOCK-SET- 1

This includes 1 core & 1 key

**LOCK-SET- 2**

This includes 2 cores & 2 keys

**LOCK-SET- 3**

This includes 3 cores & 3 keys

**LOCK-SET- 4**

This includes 4 cores & 4 keys

**LOCK-SET- 5**

This includes 5 cores & 5 keys



The options available on these models are:

OPTION 1: Color (Black, Nickel or Brass)

OPTION 2: Type (Alike, Random or Consecutive)

OPTION 3: Starting Key # (This applies to the Alike and Consecutive types only)

OPTION 4: Number of Sets

KEYING TYPES

Three keying options are available to pick from to be field installed. (Keyed Alike, Keyed Random & Keyed Consecutive)

Keyed Alike all cores and keys on that line will match the starting key number selected.



100



100



100

Keyed Random all cores and keys on that line will be randomly selected. You do not have to pick a key number with this option.

Note: you could end up with two of the same number when ordering large quantities.



101



128



143

Keyed Consecutive all keys included in the quantity will be numbered in consecutive order starting with the starting key number you select. This will make sure no two numbers are the same. You must pick a starting key number.



100



101



102

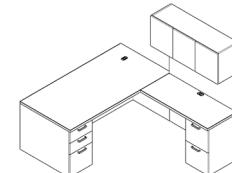
Standard Key # numbers range between 100-200 when using the Nickel color and 100-150 when using Black or Brass. Additional numbers 151-999 are available when using Black or Nickel Cores. There is no additional charge for key numbers 151-999 but they could potentially add additional lead time.

EXAMPLES**Example of using Keyed Alike**

If you have one office that requires multiple cores & keys which all need to be the same lock number you could order

<u>Model</u>	<u>Color</u>	<u>Type</u>	<u>Starting #</u>	<u>Number of Sets</u>
LOCK-SET-2	Black	Alike	100	1

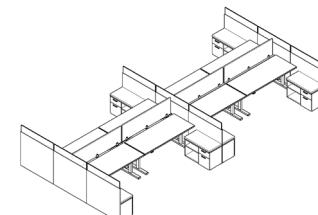
In this scenario you would receive (2) cores and keys with the key number of 100.

**Example of using Keyed Random**

If you had 8 workstations that required one unique core & key per user you could order

<u>Model</u>	<u>Color</u>	<u>Type</u>	<u>Starting #</u>	<u>Number of Sets</u>
LOCK-SET-1	Black	Random	n/a	8

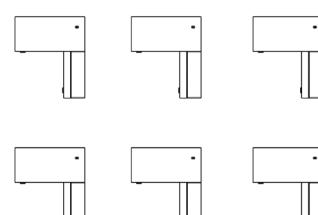
In this scenario you would receive (8) cores and keys consisting of 8 different numbers chosen randomly.

**Example of using Keyed Consecutive**

If you had multiple offices that required (2) cores & keys per office where each office requires matching keys you could order

<u>Model</u>	<u>Color</u>	<u>Type</u>	<u>Starting #</u>	<u>Number of Sets</u>
LOCK-SET-2	Black	Consecutive	100	6

In this scenario you would receive (6) sets of cores and keys consisting of key numbers that would start from 100. You would have (2) 100's, (2) 101's, (2)102's...(2) 105's.



**WOOD CARE**

Careful craftsmanship makes your new OFS wood furniture incredibly durable, and with proper care your furniture will provide beauty and convenience for years.

All OFS products undergo rigid color-match procedures to ensure the best in color consistency.

- Dust frequently using a soft, damp, clean cloth, wiping with the grain.
- Remove liquid spills immediately, using a blotting rather than wiping motion.
- To clean, use a glass cleaner formulated with ammonia. Apply a small amount to a soft dry cloth and wipe in the direction of the grain. Dry with a soft cloth. Do not use furniture polish containing oil or silicone.
- Avoid prolonged exposure to direct sunlight, high humidity, extreme heat or cold and moisture.

LAMINATE CARE

- Avoid prolonged exposure to direct sunlight, high humidity, extreme heat or cold and moisture.
- Dust frequently with a soft, damp, clean cloth or mild detergent solution. Avoid using chemical or abrasive cleaning compounds.
- To avoid build up of cleaning agents, rinse the laminate surface with warm water and wipe with a clean damp cloth.

SEATING CARE

- Dust exposed wood parts frequently using a soft, damp, clean cloth, wiping with the grain.
- To clean wood, use a glass cleaner formulated with ammonia. Apply a small amount to a soft dry cloth and wipe in the direction of the grain. Dry with a soft cloth. Do not use furniture polish containing oil or silicone.
- To clean leather and vinyl upholstery, use a warm, damp cloth to restore a bright finish. For stubborn stains, use a moisturizing soap. Remove lather with a damp cloth, but do not rinse. Buff with a dry cloth.
- For fabric upholstery, use a damp cloth to wipe up spills. For tougher stains, contact your local OFS dealer for cleaning instructions.
- Avoid prolonged exposure to direct sunlight, high humidity, extreme heat or cold and moisture.
- The components of your OFS chair, such as controls, casters and understructure, require "common sense" care and cleaning as necessary.
- Activate chair mechanisms periodically to ensure proper function of moving parts.

CORIAN SOLID SURFACE CARE

- Washing with soap and water is usually sufficient to remove surface dirt or stains.
- Ammonia based liquid cleaner (not window cleaner) may also be used. Always rinse surface thoroughly and wipe dry.
- Drying is an important step, preventing a build-up of soap film or cleaning residue, which can create the appearance of light scratches over time.
- Stubborn soap film or cleaning residue build-up in Corian® is easily removed with abrasive cleanser and a white Scotch-Brite® pad or a sponge.
- For darker colors, a polish may be used to enhance the shine. For areas where there may be food contact, always use a polish formulated for food contact areas, such as Countertop Magic®. Where food contact is not a possibility, a simple furniture polish may be used. Always follow the manufacturer's instructions for using the polish and for safety concerns.



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QUICKSHIP

PLEASE REFERENCE OUR QUICKSHIP PRICEBOOK FOR A COMPLETE LISTING OF AVAILABLE PRODUCT
OFFERED ON OUR QUICKSHIP PROGRAM.





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ENVIRONMENTAL ATTRIBUTES



All OFS and Carolina products have achieved **SCS Indoor Advantage Gold Certification** from SCS Global Services. Indoor Advantage Gold certification is SCS Global Services' highest level of indoor air quality performance for furniture. The certification assures that furniture products support a healthy indoor environment by meeting strict chemical emission limits for volatile organic compounds (VOCs). To be certified, products must be tested by independent labs for compliance with the ANSI/BIFMA X7.1, and either ANSI/BIFMA e.3 or CDPH/EHBL Standard Method V1-1 for VOC emissions of concerns.



level[®] is the multi-attribute, sustainability standard and third-party certification program for the furniture industry. It has been created to deliver the most open and transparent means of evaluating and communicating the environmental and social impacts of furniture products in the built environment. Taking into account a company's social actions, energy usage, material selection and human and ecosystem health impacts, level addresses how a product is sustainable from multiple perspectives. With level, customers can make informed choices about commercial furniture that exceed single attribute ecocertifications. The level brand identifies that a product has been vetted by an independent third party certifier and its numeric marking 1, 2, or 3 indicates what threshold of certification it has achieved. Manufacturers—big and small—now have a methodology to present the environmental characteristics in a clear, easily understood manner with a vernacular that gives end users the ability to make an "apples to apples" comparison.



SCS Global Services [**SCS**] has been providing global leadership in third-party quality, environmental and sustainability verification, certification, auditing, testing, and standards development for three decades. Its programs span a cross-section of industries, recognizing achievements in green building, product manufacturing, food and agriculture, forestry, power generation retail, and more. SCS is accredited to provide services under a wide range of nationally and internationally recognized certification programs. Consistent with its mission, SCS is a chartered benefit corporation and Certified B Corp™, reflecting its commitment to socially and environmentally responsible business practices.



The mark of responsible forestry

The FSC[®] standards [**Forest Stewardship Council**[®]] represent the world's strongest system for guiding forest management toward sustainable outcomes. us.fsc.org FSC certified products are manufactured with material that comes from managed forests that are traceable from the time the logs are cut to the time the final project is installed and are recorded by way of a COC or chain of custody claim on all invoices. The demand for certified forest products has grown significantly in recent years. OFS' and Carolina goal to act as a responsible steward of the environment encouraged us to pursue our FSC Chain of Custody [COC] certification which would provide our customers (Dealer, A&D Community and End-users) the added reassurance they've done their part to be earth friendly in their product purchase and enable them to substantiate the LEED [**Leadership in Energy and Environmental Design**] Materials & Resources Credits for certified wood, in which the intent is to encourage environmentally responsible forest management. FSC certification is optional on many, but not all, OFS' and Carolina product lines. Please contact OFS or Carolina Customer Service for information in regards to which of our product lines are available as FSC certified, and what the necessary procedures are for ordering FSC certified products from OFS and Carolina.



OFS' and Carolina company-owned transportation company, Styline Logistics, is **SmartWay**-certified. SmartWay is one of U.S Environmental Protection Agency's [**EPA**] clean air programs that uses voluntary, rather than regulatory methods, to achieve air quality benefits. SmartWay's focus is in the transportation sector, and encompasses products and services associated with fuel-consuming engines.



The "**Premium Indiana Forest Products**" brand tells everyone that there is an abundant, sustainable supply of the finest Indiana hardwoods to meet consumer demand. It also tells them that Indiana's forests are well-managed, legally-harvested and environmentally responsible. The logo is reflective of the wood itself. Indiana hardwoods display a depth that defies imagination.



The Euroluxe[®] finish is a chemically re-engineered Urethane clear coat that preserves the beautiful depth and clarity of OFS finishes, and allows for much greater performance with chemical and scratch resistance, all without dangerous formaldehyde emissions.