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2025 Holiday delivery schedule

To prepare you and your business to navigate the crazy holiday season, we wanted to relay our delivery schedule and lead-time updates to assist with project planning and to confirm delivery times during open dealership warehouse business days and hours. And, just a reminder, our lead times are based on delivery week, not the ship date.

Why does OFS have a holiday schedule?

The #1 reason we have a holiday delivery schedule is that we own and operate our own logistics company, and we promise our drivers that they will be home on Christmas. Our drivers miss many things while out on the road throughout the year, and we are forever grateful for them, so we want to be sure they can spend some time at home during the holidays.

Cross-docks and box trucks keep services to California and the Northeast open

While we have a few impacted delivery areas outlined below, our investment in cross-docks and box trucks ensures logistic services can support California and the upper Northeast with less disruption to delivery schedules this year.

What can I do with my order for the best lead-times?

- Communicate delivery requests on your order and to your customer service contact.
- Please advise us of dates or holiday hours your receiving warehouses will be closed.
- Utilize standard products and our robust Quickship program.

If orders come in Thursday or Friday, when does their lead-time calculation start?

- Lead time starts when orders are booked and credit approved. Orders booked and credit approved on Fridays technically get a week added based on timing.

Notes regarding lead-times and the holiday delivery schedule.

October 2025

- Standard, posted lead-times of six weeks or less on MyOFS and OFS.com will extend by one week thru 12/1/2025.

Thanksgiving week

- Logistics will deliver the week of 11/24 except for Idaho, Montana, Nevada, Oregon and Washington.
- Corporate & manufacturing facilities closed 11/27-28/2025.
- Quickship may see a slight extension of 2-4 business days.

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Christmas week

- There will be NO deliveries the week of 12/22 unless reviewed and approved by Customer Service.
- Manufacturing facilities closed 12/22-26/2025, Corporate closed 12/24-25/2025.

New Year's week

- Regularly scheduled deliveries will be made except for 1/1/2026.
- Communicate any warehouse closures or holiday hours that impact delivery to Customer Service.
- Corporate & manufacturing facilities closed 1/1/2026.

Quickship program extended 1 week from December 1, 2025 - January 2, 2026

Due to manufacturer and supplier shutdowns, limited delivery schedules and 99% of our Quickship selections being made-to-order versus stocked, the program will have a slight extension from 12-14 days to **17-19 days delivered** from 12/1/25 through 1/2/26.

If you have any questions, please contact your Customer Success teammate. Thank you for your continued trust in us with your business and we look forward to finishing the year strong with you and a hot start in 2026.

All the best,

Molly Menke Prior
SVP Customer Experience + Sales

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